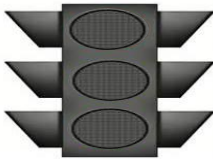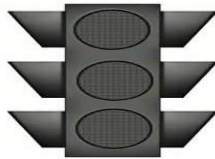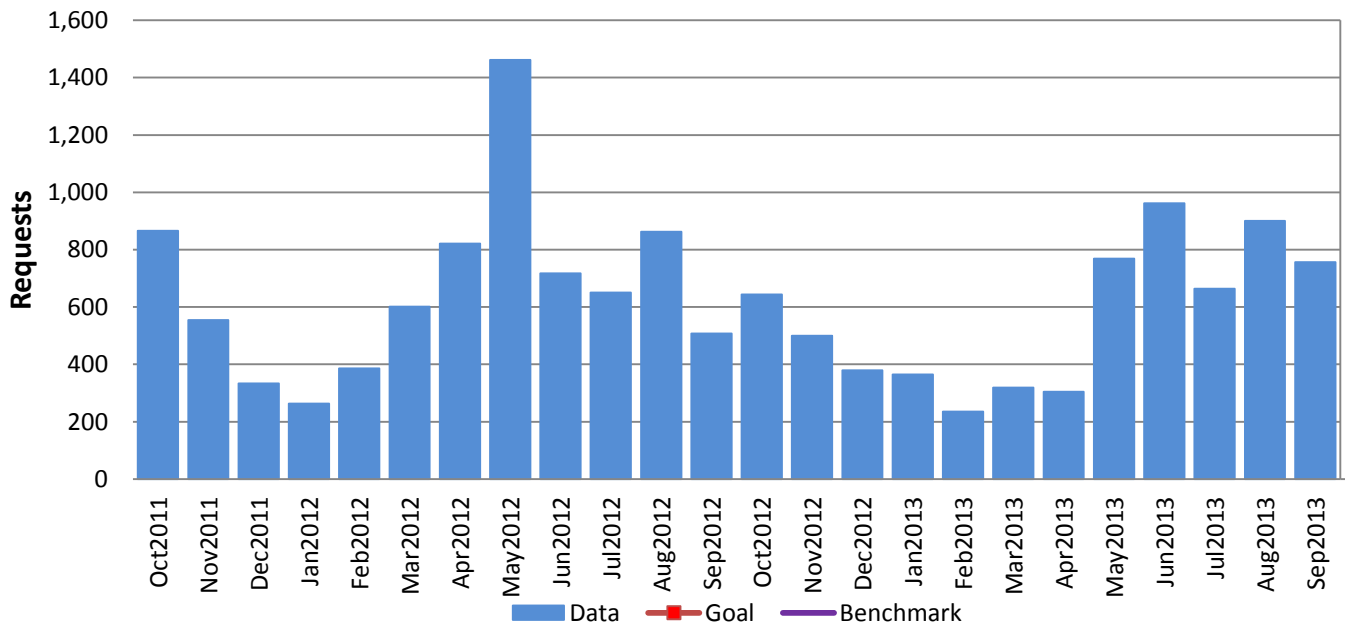# Boarding & Cleaning Requests Received
Codes & Regulations
11/14/2013

Measurement method	Why measure?	What is our goal?
The total number of requests received for boarding, cleaning and cutting of vacant and abandoned properties	Quantify the workload driven by citizen requests	N/A - Input Measure

How are we doing?					
Oct2012-Sep2013 12 Month Goal	Oct2012-Sep2013 12 Month Actual		Sep2013 Goal	Sep2013 Actual	
N/A	6,800		N/A	757	
Requests	**Requests**		**Requests**	**Requests**	

	Performance Stoplight Key
	Red Light = Off Goal
	Yellow Light = Approaching Goal
	Green Light = Meets Goal
	No Lights = No Goal/No Data

Boarding & Cleaning Requests Received

Good

LOUISVILLE METRO
OFFICE OF PERFORMANCE IMPROVEMENT

LouieStat